

THE SOUTH AFRICAN



**STATE
THEATRE**

an agency of the

Department of Sport, Arts and Culture

SAST ONLINE

TERMS AND CONDITIONS:

- CANCELLATIONS AND REFUNDS -

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1. SOUTH AFRICAN STATE THEATRE INFORMATION

- 1.1 **THE RENAISSANCE THEATRE, trading as THE SOUTH AFRICAN STATE THEATRE**, a cultural institution under the Department of Sport, Arts and Culture in terms of the provisions of section 3(1) of the Cultural Institutions Act, 1998, also a Schedule 3A Public entity under the Public Finance Management Act, 1999.
- 1.2 Official website www.statetheatre.co.za
- 1.3 Registered address 320 Pretorius Street, Pretoria CBD, 0002, Gauteng Province, Republic of South Africa
- 1.4 Email address admin@statetheatre.co.za

2. TERMS AND CONDITIONS OF USE

- 2.1 Please read carefully the following terms and conditions (Terms) which apply to the South African State Theatre (SAST) www.statetheatre.co.za (SAST Online) service (Service) and which apply in addition to the SAST privacy policy as set out on the SAST website. By using the Service you agree that you are legally bound by these Terms. If you do not agree to these Terms, do not use the Service as you will be in breach of these Terms. Instead, contact us via email to admin@statetheatre.co.za.
- 2.2 You may print these Terms, or store them in your computer, for future reference. These Terms may be updated by us from time to time without notice to you. You should review the SAST website periodically for changes to these Terms, your continued use of the Service after any such changes constitutes your acceptance of the new Terms. The latest version of these Terms will be applicable at the time that any issue or dispute is raised under these Terms.

3. INTERPRETATION

- 3.1 'Contract' means the contract for the provision of the Service to you on the basis of these Terms entered into by SAST and the User, collectively known as the Parties and individually as a Party to the contract;
- 3.2 'SAST' means the South African State Theatre;
- 3.3 'Service' means the SAST Online service which is selected by the User;
- 3.4 'Site' means the SAST website www.statetheatre.co.za or any other site used by SAST for the provision of the Service;
- 3.5 'Standard Charge' means SAST's standard charges for supply of the Service, as set out on the Site or as varied from time to time;
- 3.6 'Territory' means the world and the universe;
- 3.7 'Users', 'you' or 'your' means the person or business that has registered on the Site and for whom SAST has agreed to provide the Service in accordance with these

Terms, and includes any individual who uses the Service on behalf of that person for personal usage, and includes institutions and commercial entities.

4. CANCELLATION AND REFUND

4.1 All sales are final and cannot be cancelled.

4.2 All charges from sales are non-refundable.

4.3 Due to the nature of the service it is not possible to cancel your purchase once SAST has sent you an email confirmation.

4.4 While SAST will send you an email notification of every valid purchase SAST receives from you, SAST cannot guarantee that the notification will be received by you, or that it will be legible and uncorrupted.

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